



**NARANG
ENTERPRISES**

An ISO 9002 Certified Co.

H/J/V/

December 10, 2002

MESSRS ABSOLUTE SOLUTIONS,
499 IIND FLOOR, ASHOKA ENCLAVE,
SECTOR 35, FARIDABAD-INDIA.

FOR ATTN. : MR. VINAY BHATT (CEO)

Dear Friend,

We take this opportunity to thank you for your services over the past 15 months. We are glad to report that with your support and guidance we not only have the ISO-9002 certificate proudly displayed on our wall but have also been able to sustain a comprehensive living system that has provided measurable bottom line improvements to the health of our company.

The Quality Assurance Programme run by you has guaranteed less wasted time, materials and efforts in our enterprise. Over the past 1 year we have had 20% sales increase directly attributable to ISO.

We now seek your services for acquiring the CE Certification for 5 of our products. You must be aware that this certification has become essential for sale of our products in European Union. Kindly made a detailed offer at your earliest.

Awaiting your further news, we remain,

Yours Sincerely,

NARANG ENTERPRISES

VIVEK NARANG